



HOTELS
COLLECTION

PET FRIENDLY POLICY

We look forward to providing a memorable stay for you and your pet. To ensure the comfort and enjoyment of our guests, the following policies apply to your pet's stay.

1. Pet Fee

Please be aware that a non-refundable pet fee of €20,00 per stay will be charged to your account, prior to check-out, to cover the cost of additional and necessary cleaning in preparation for our next guest. If room fumigation is required due to pest infestation, an additional fee over and above the cleaning fee will apply.

2. Acceptable Pets

We welcome all well-mannered dogs (up to 12 kg) and cats. We reserve the right to require immediate expulsion of any pet that displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive noise (such as barking), evidence of disease, or urination / defecation in the room or public areas. No more than two (2) pets are allowed in the same guest room. Each guest is responsible for all charges that relate to the expulsion of his / her pet, including but not limited to transportation and kennel expenses.

3. Pet Friendly Territories

Pets are NOT allowed in public areas where F&B is served or consumed, either internal or external areas, according to the applicable legislation.

4. Pet Owner's liability - Pet Control / Containment in Public Areas

Pets must be leashed, caged, or firmly held when they are in all common areas of the Hotel. Pet owner is fully responsible for his / her pet towards the Hotel, the staff and other clients of the Hotel.

5. Pet in Room Sign

Place the Pet in Room sign outside your door whenever your pet is in your room.

6. Housekeeping

For the safety and comfort of your pet, Housekeeping will enter your room only if: (a) your pet is not present, or (b) you are present and can surveil your pet (dog must be on a leash), or (c) your pet is caged. Contact the Reception to arrange a specific time for room cleaning

7. Damage to Guest Rooms and Common Areas

Your hotel account will be charged for the repair or replacement cost for any damage caused by your pet.