

ALL INCLUSIVE CONCEPT

RESTAURANTS

Olive

Main Restaurant

Breakfast:	07:30 - 10:30h
Late Breakfast (Continental):	10:30 - 11:00h
Lunch:	12:30 - 14:30h
Dinner:	18:30 - 21:30h

A La Carte

Restaurants

Ayeri a la carte*	18:30 - 21:30h
Ammos Beach Restaurant	10:00 - 21:30h
En Lefko	18:30 - 21:30h
<i>From mid-May till mid-October weather Permitted.</i>	
Sunset	19:00 - 21:30h
<i>From mid-May till mid-October weather Permitted.</i>	

*You may dine à la carte once per stay (minimum stay 7 nights) Free Of Charge in each one of the above a la carte restaurants *except "Ayeri a la carte"*

In case you choose to dine again, a reduction of 12,00€ per person will be granted from your bill.

House wine, draught local beer and soft drinks are served to All Incl. guests during meals.

Please reserve your table in advance by our Maitre d' hotel or the Guest Relations agent. You are kindly requested to keep up the hotel dress code.

Snacks

Ammos	10:30 - 12:00h
Aeolos Bar	11:30 - 15:30h
En Lefko	15:30 - 17:30h

BARS

Ikaros Bar	17:00 - 00:30h	All-inclusive Service
Dedalos Bar	10:00 - 00:30h	Ends at 00:00h
Aeolos Bar	10:00 - 18:00h	

HOTEL FACILITIES

Room Service: 07:30 - 22:30h

-The room service is with extra charge. Please check In-Room menu.

Internet Access:

-Complimentary WiFi that covers all areas of the hotel, including guest rooms.

Safety Deposit Box:

-Free of charge. Electronic safe (laptop size 15. inch)

Key Card:

-Your key card is your passport for using our services. You are kindly requested to keep it always with you. In case of loss, please contact the reception desk.

Sports:

-Fitness room, Beach Volley and Tennis courts free of charge. (Tennis floodlit with extra charge).
Water Sports on the beach with extra charge.

Evening Entertainment:

-A different show every night. Live singing and dancing shows featuring traditional Greek or international dances, live bands with rock/pop/jazz music and Dj parties.

Aura Spa Wellness Center: 10:00 - 19:30h

-Free use of the indoor Pool, Jacuzzi, Steam Bath and Sauna. Please ask for our treatments and the special packages.

Shop's Opening Hour:

-Ikaros

Mini market **08:00-23:00h**

Souvenir Shop **09:00-22:00h**

Jewelry Shop **10:00-22:00h**

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PAYMENT ARRANGEMENTS

For all the extras that you consume in the various hotel outlets, sign the Invoices presented to you, indicating your room number. One day before your departure, you can pay your bill by credit card at the reception.

Cash payments (including VAT) for the purchase of products and services are permissible up to €500.

Beyond that limit, payments should be done via bank accounts, credit/debit card.

GENERAL INFORMATION'S

- Guests accept and permit the hotel to use the personal data/information for medical reasons, including a contact person for emergency (not a hotel guest).
- Guests will declare in advance if they have any kind of medical condition, any kind of illness, or if they had symptoms of illness recently.
- Guests have been informed that the hotel will follow the health protocols issued by the Greek authorities and as a result, guests recognize that the hotel bears no responsibility for any possible Covid-19 cases.
- Guests accept that these measures will cause changes or cancellations from our published descriptions and services offered.
- Guests confirm that they will comply with the new measures and that they will support the process.

CHECK IN TIME: from **14:00** (the latest that the room will be available for check in)

CHECK OUT TIME: **11:00** max.

ENVIROMENTAL AND SOCIAL RESPONSIBILITY

“In fact, possibilities need to be detected, chances have to be used to be able to make a precaution contribution for the active future concept. “

WE ARE GREEN KEY CERTIFIED

- We are "Greek breakfast" certified. A program sponsored by the Hellenic Chamber of hotels.
- We joined WWF Greece and implement in our hotel the program "Hotel Kitchen", that aims to limit food waste in hospitality industry.
- We do recycling for glass, cooking oil, paper, plastic, metal, bulbs and batteries.
- We provide two different flushing options in all toilets to conserve
- We use faucet water saving nozzle to reduce water waste in all our faucets and showers.
- Opportunities to change towels on demand or by leaving them on the floor.
- Possibility to use your bed Linen again, by putting the card from your night board on the bed.
- We use energy saving electric bulbs and all our electric appliances are A++.
- We use energy saving cards for the rooms, so the electricity is turned off whenever you remove them from the socket.
- We use solar panels that provide us the 80% of total energy we need for hot water.
- We use geothermal system together with heat pumps that helps and reduces the conception of electric energy we need for our central air condition system.
- We use BMS (Building Management System) to monitor the use of hot water and air conditioning.
- We use underground watering system for our gardens and with timer, to prevent wasteful consumption.
- We do not use plastic straws anymore but only biodegradable ones.
- The nuts we provide in our bars comes in biodegradable bowls.
- We use reusable polycarbonate glasses for pools & our goal is to use it 100% as well at our beach till the end of 2021.
- More than 85% of our employees are coming from the area of Heraklion.
- More than 65% of our raw materials for our dishes and salads as well as more that 80% of our wine list is from Crete to support the local economy.

At Ikaros Beach Resort we have developed a complete plan, which includes enhanced Health & Safety Guidelines for guests and employees, without making any compromises on the quality of our guests' experience, we are 100% ready to offer you a safe vacation.

